



HOW TO MEET

The Joint Commission 2017 Hospital National Patient Safety Goals

Identify Patients Correctly

- We use two (2) Patient Identifiers: Name & Date of Birth. Compare the identifiers with the Patient's Armband
- Compare two (2) identifiers with Patient's **red armband & blood bank #** to ensure the correct patient receives the correct blood during a blood transfusion

Improve Staff Communication

- Get important tests results to the right people timely
- Document **who** called and the **time** for all Critical Values
- Conduct bedside shift reports
- Use electronic SBAR communication tool to communicate with provider

Use Medicines Safely

- **Before** procedures, label all medications in syringes & basins
- Use bedside scanning of Patient ID band for all medications
- Know Warfrin/blood thinner protocol to monitor INR
- **Complete medication reconciliation:** Medication History & at Discharge in EHR

Use Alarms Safely

- Ensure alarms on medical equipment are heard & responded to timely
- Alarm fatigue is a systemwide Performance Improvement Priority
- Use safeguards to prevent IV pump changes or alarm silencing
- Use centralized remote cardiac monitoring

Prevent Infection

- Use CDC or WHO hand cleaning guidelines to improve hand cleaning
- Use central line bundle & Curoc caps to avoid Central Line Associated Bloodstream Infections ("CLABSI")
- Use proven guidelines to prevent infections [1] that are difficult to treat, [2] of blood from central lines, [3] after surgery, & [4] of the urinary tract caused by catheters

Identify Patient Safety Risks

- Screen patients to determine which patients are most likely to try to commit suicide
- Arrange appropriate transfer to keep patient safe
- Be aware the Emergency Care Center is a high risk location

Prevent Mistakes in Surgery

- Follow Universal Protocol policy (correct patient & the correct site)
- Ensure the physician marks the correct site on the patient's body **prior** to surgery/procedure
- Perform a TIME OUT prior to surgery/procedure to avoid mistakes

The Purpose of The Joint Commission 2017 Hospital National Patient Safety Goals

*“The purpose of the National Patient Safety Goals is to improve patient safety.
The goals focus on problems in health care safety and how to solve them.”*

